

January - March 2026

# Member Matter\$



**Hoosier Hills**  
CREDIT UNION

Belong to something more.



## A Message from President/CEO Travis Markley

"Earlier this year, we gathered our entire team for our annual All Staff Meeting—lovingly known as the HHCU ReUnion. It is always one of my favorite moments of the year because it gives us the opportunity to reflect on where we've been and look ahead to where we're going.

The ReUnion was a chance to celebrate an incredible 2025. Through another year of continued growth and meaningful giving, our team showed what it truly means to serve our Members and communities. I am especially proud of the way our team showed up beyond the walls of our credit union. In 2025 alone, our Team Members volunteered 2,335 hours, supporting youth programs, animal shelters, veterans, and many other important community initiatives.

These moments of gratitude and celebration remind us why we do what we do. They also energize us as we enter a new year with even greater goals and opportunities to make a difference.

Bringing our team together each year shines a light on the true heart of our organization—our people. Their dedication, compassion, and commitment to our Members and communities are what make Hoosier Hills Credit Union so special.

Thank you for being part of this journey with us. We look forward to another year of serving our communities and helping our Members thrive."



## Megan Durlauf

Dove Recovery  
House for Women

At Hoosier Hills Credit Union, we are proud to partner with organizations that provide hope, healing, and support across our communities. One of those partners is Dove House in Jasper, a residential recovery program supporting women on their journey toward sobriety and stability. Megan, Director of Operations for Dubois County Dove House, shared what community support truly means to the women they serve.

"When a woman first comes to Dove House, we want to ensure that she knows she is safe, she is loved, and she is home. Our goal is to help her get out of her fight-or-flight response and into a space where she knows she is safe to do the healing work of recovery. When Hoosier Hills Credit Union and other community partners do supply drives, this allows us to meet the basic needs of these women at no cost to them, removing the financial barrier that women often face when accessing treatment. To them, it isn't just a non-perishable food item — it is a warm meal shared around a table with their Dove sisters, celebrating the courageous choice they make every day: choosing a life in recovery."



**"Hoosier Hills feels less like  
banking and more like family."**

- Kim S., Member since 2000

# Fraud Prevention Corner: How to Protect Yourself



Fraud and scams continue to evolve, making it more important than ever to stay alert and informed. At Hoosier Hills Credit Union, we are committed to helping our Members and communities protect their financial well-being. We encourage you to visit [hoosierhills.com](https://www.hoosierhills.com) to explore the Fraud Center and Financial Wellness Centers, where you can find helpful tools, tips, and resources designed to help you stay informed and protect your finances. Here are a few simple tips to help keep your information and accounts safe:

- **Never share sensitive information.**
  - Scammers may pose as financial institutions, government agencies, or even family members. Hoosier Hills Credit Union will never ask for your online banking password, PIN, or full Social Security number through unsolicited calls, texts, or emails.
- **Pause before you click.**
  - Be cautious of links or attachments in unexpected emails or text messages. Fraudsters often create messages that appear urgent in hopes that you'll act quickly without verifying the source.
- **Monitor your accounts regularly.**
  - Review your account activity frequently through online or mobile banking. Reporting suspicious transactions quickly can help minimize potential loss.
- **Watch for pressure tactics.**
  - Scammers often try to create a sense of urgency or fear. If someone pressures you to act immediately, pause and verify the request before taking action.
- **Be cautious of payment requests using gift cards or unusual methods.**
  - Fraudsters often ask for payment through gift cards, wire transfers, or cryptocurrency because these methods are difficult to trace or reverse. Legitimate organizations will rarely request payment in these forms.
- **When in doubt, contact us directly.**
  - If something doesn't seem right, reach out to Hoosier Hills Credit Union using the phone number listed on our website or the back of your debit card. Our team is always happy to help you verify suspicious activity.

## ReUnion Impact: Serving Our Communities



At this year's HHCUC ReUnion, Team Members had the opportunity to come together not only to celebrate our accomplishments, but also to make a meaningful impact in the communities we serve.

One of the day's activities combined team building with service. Working in teams of eight, Team Members created two no-sew tie blankets each, resulting in more than 50 blankets made during the event. These blankets were donated to the Bloomington Animal Shelter and New Hope for Families, where they will provide warmth and comfort for both animals and individuals in need.



In addition to the blanket project, Team Members participated in a lighthearted fundraiser dubbed "Pie it Forward." In the weeks leading up to the event, Team Members nominated their peers—who eagerly stepped up in support of the cause—and voted for who they would most like to see receive a pie in the face at ReUnion, all while raising funds for a great cause.

Through the generosity and enthusiasm of our Team, \$3,650 was raised for Lawrence County Cancer Patient Services, supporting individuals and families in our community who are navigating cancer treatment.

These activities reflect the heart of Hoosier Hills Credit Union—bringing people together, supporting one another, and making a difference in the communities we proudly serve.

# Recognizing Excellence at Hoosier Hills Credit Union



C.L.I.M.B. Award Winners Pictured left to right: Debbie Hackett and Jaimi Deel

Each year at our HHCU ReUnion, we proudly present the C.L.I.M.B. Awards, honoring Team Members who embody our mission and values in meaningful, everyday actions. This year, we received more nominations than ever before—an incredible reflection of the dedication and impact our Team Members make across our communities. Nominated by their peers, these awards celebrate individuals who go above and beyond in serving our Members, supporting one another, and strengthening the culture that makes Hoosier Hills so special.



**Debbie Hackett, Loss Mitigation Specialist:** A lifelong resident of Bedford, Debbie has been bringing warmth, sincerity, and genuine care to every interaction she has with Members for 25 years—qualities she believes define the true “credit union difference.” She is also passionate about giving back, especially through her work with the Salvation Army Angel Tree program, helping ensure children in need experience the joy of Christmas.

Outside of work, Debbie enjoys gardening, canning, and spending time with family, friends, and her dog. Reflecting on her time with HHCU, Debbie shared, “It has been an honor and a privilege to get to be part of this amazing family that is HHCU.”

**Jaimi Deel, Mortgage Loan Officer:** Originally from Tell City, Indiana, Jaimi joined Hoosier Hills Credit Union in 2015 and served in several roles before becoming a mortgage lender in 2021, where she enjoys helping Members reach important milestones—establishing credit and financing their first, and sometimes forever, homes. For Jaimi, the credit union difference is simple: “Credit unions are family,” a connection she feels not only with her coworkers but also with the Members she serves, many of whom she now considers friends.

Outside of work, Jaimi enjoys reading, camping, and occasionally getting lost scrolling through TikTok, while also spending much of her time cheering on and chauffeuring her kids to their latest activities and sports. She also values the opportunity to give back through HHCU’s community involvement, participating in activities such as reading in local schools and helping deliver food baskets to families in need.

## Building Bright Financial Futures

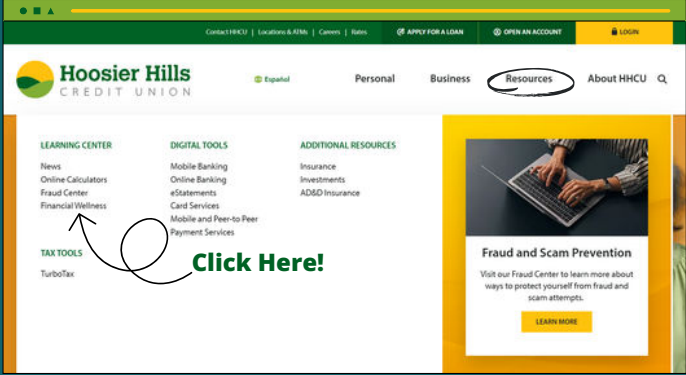
April is recognized nationally as Youth Financial Literacy Month, a time dedicated to helping young people build the knowledge and confidence needed to make smart financial decisions that last a lifetime.

At Hoosier Hills Credit Union, we believe supporting brighter financial futures starts early. By equipping youth and families with the right tools and resources, we can help build strong financial habits that grow alongside them.

That’s why we offer a variety of free resources through our Financial Wellness Center on our website, designed to make learning about money simple, engaging, and accessible for all ages. From interactive courses and helpful articles to budgeting tools and financial calculators, the Financial Wellness Center provides practical guidance on topics like saving, spending, credit, and planning for the future.

Whether you're helping a child open their first account, teaching a teenager about budgeting, or simply looking to strengthen your own financial knowledge, these tools are available anytime to support your journey.

This Youth Financial Literacy Month, we invite you to explore the Financial Wellness Center at [hoosierhills.com](https://www.hoosierhills.com) under the Resources tab, where you'll find tools and resources designed to empower the next generation with the confidence and skills to build a strong financial future. While you're there, explore the many financial wellness resources available at no cost to support individuals and families at every stage of life.



# 2025 Annual Meeting

Hoosier Hills Credit Union will hold its 2025 Annual Meeting virtually on Wednesday, May 13, at 6 PM EDT. Please visit our website or your local Service Center for more information.



**Wednesday, May 13, 2026**



**6 PM EDT**



**Virtual**

**The Board of Directors will appoint Alan Cummings, Jennie Edwards and Chad Helming by acclamation.**



**Alan Cummings** brings a strong commitment to serving our Members. He resides in Bedford, Indiana, with his wife, Connie. They have one son, Rob, and are proud grandparents to three grandchildren. Alan has been appointed to serve a three-year term.



**Jennie Edwards** is a longtime resident of Bedford, Indiana. She enjoys spending time with her daughters, Beverly Kemple and Pamela Henderson, and their families. Jennie is an active member of First Baptist Church and volunteers with the North Lawrence Scholarship Foundation. She is also a committed member of Altrusa and serves on both the Shawswick Township Board and the Board of the Lawrence County Fire Territory. Jennie has been appointed to serve a three-year term.



**Chad Helming** is the Test Engineering Manager at Kimball Electronics in Jasper. He contributes his time and expertise to further the credit union's mission and service to its Members. In addition to his professional role, Chad serves the community as trustee treasurer of the Portersville Cemetery. He has been appointed to serve a three-year term.

**The Supervisory Committee will appoint Greg Wisniewski by acclamation.**



**Greg Wisniewski** is an engineer for the Department of War/U.S. Navy. He holds a Six Sigma Green Belt certification and is actively involved in his community, serving as president of the Ellettsville Thunder, a nonprofit organization dedicated to youth baseball and development. Greg has been appointed to serve a three-year term.

## Local Service Centers

800.865.2612

### BEDFORD

630 Lincoln Avenue

### BEDFORD WEST SIDE

24 Hour Banking Center  
3311 Michael Avenue

### CHRISNEY

419 North Main Street

### ELLETTSVILLE

3590 West State Rd 46

### FRENCH LICK

8487 West College Street

### GREENDALE

317 Ridge Avenue

### JASPER

3010 Newton Street

### LAWRENCEBURG

600 Wilson Creek Road

### MITCHELL

45 Teke Burton Drive

### OOLITIC

ATM Only

Corner of Hoosier & Main St

### PAOLI

960 North Gospel Street

### TELL CITY

923 Payne Street

What stories do you want to see or share? Are you a Member with a business? Have you been impacted by our giving? Contact [marketing@hoosierhills.com](mailto:marketing@hoosierhills.com)



Your savings federally insured up to \$250,000 by NCUA. Additional Excess Share Insurance up to \$250,000 provided by HHCU. Equal Housing Lender.

# Belong to something *more.*